

To prevent the spread of COVID-19

# Three Requests to Our Customers

Thank you for using our moving service.

In order to protect the health of our customers and employees, **we have** the following three requests **to help prevent the spread** of COVID-19.

We appreciate your understanding.

Please ventilate your room during the moving work.



If the person (or family) arrives within the health observation period specified by the area, **household goods** cannot be delivered.

**In some cases**, we may suspend work, where there are those who are observing health, or who are not in good health at the delivery address.

We will **take the following steps**:

- Wearing of masks during service.
- Encourage hand washing, gargling and alcohol disinfection when returning to work.
- Workers will **inform supervisors, if a worker becomes infected**, or a person who has been identified as a close contact person.
- Avoid locations where people gather (crowded trains, events, facilities)
- Thorough physical condition management (sufficient sleep / rest, nutrition intake, regular daily life). Additionally, workers will immediately inform **supervisors** if they become sick.



YAMATO  
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